



DOUGLAS
C O R P O R A T I O N

Quality Policy

Safety, cleanliness, quality and excellence in **productivity** are to guide our actions as we strive for total customer satisfaction, compliance to all requirements, fulfilling quality objectives and continuous improvement. Our goal is to achieve excellence in quality, design, manufacturing, delivery, and product innovation.

Environmental Policy

Douglas Corporation is committed to the protection of our environment. We will strive to be an environmental leader in our community. We are demonstrating this commitment by the establishment of an environmental management system. This system includes a commitment to:

- Prevent pollution
- Comply with all legal and other requirements
- Conserve natural resources
- Set and achieve environmental objectives
- Enable all employees to continuously improve the system

Materials Policy

Douglas Corporation plans and implements processes to ensure the efficient flow and storage of material throughout the company. These processes include:

- Setting and reviewing materials management objectives
- Facilitating continuous improvement
- Fulfilling customer requirements